



THE FLORIDA TELECOMMUNICATIONS ACCREDITATION COMMISSION (FLA-TAC)

The FLA-TAC Program will cover the following areas:

- Chapter 1: Organization
- Chapter 2: Written Directive System
- Chapter 3: Fiscal
- Chapter 4: Human Resources
- Chapter 5: Recruitment/Selection/Promotion
- Chapter 6: FCIC/NCIC
- Chapter 7: Training
- Chapter 8: Dispatch Operations Procedures
- Chapter 9: Call Taking Procedures
- Chapter 10: Fire Rescue Dispatch Operations
- Chapter 11: Emergency Medical Services Dispatch Operations
- Chapter 12: Law Enforcement Dispatch Operations
- Chapter 13: Critical Incidents/Unusual Incidents
- Chapter 14: Security
- Chapter 15: Conduct and Disciplinary Process

IMPORTANT INFORMATION

The information presented in this brochure is a
Proposed Communications Accreditation
Program for:

Law Enforcement Communication Center

Fire Rescue Communication Center

Medical Services Communication Center



Florida Police Accreditation Coalition, Inc.

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Florida Police Accreditation Coalition, Inc.



presents

Florida Telecommunications Accreditation Commission



Informational Brochure

Program Information:

A Stand-Alone Communications Accreditation Program

Developed By: FLA-PAC

In early 2011, the Florida Police Accreditation Coalition, Inc (FLA-PAC) decided to embark on a project to develop a stand-alone communications accreditation program. The core idea was to provide the communication centers in our Florida law enforcement, fire rescue and emergency medical services communities an outlet to gain accredited status independent to any other agency or affiliate accreditation.

In the Spring 2011, the FLA-PAC Executive Board formed a Communications Task Force compiled of a team of subject matter experts and began working to build a communications accreditation standards manual. The subject matter experts brought in for this project were from different communication centers in our Florida law enforcement, fire rescue and emergency medical services communities.

It is with great excitement and diligent work that the Communications Task Force presents to the FLA-PAC membership the completed project for a membership vote. This vote will be establish, coordinate and facilitate the Florida Telecommunication Accreditation Commission under the supervision of the Florida Police Accreditation Coalition, Inc.



OUR MISSION

The Florida Telecommunications Accreditation Commission establishes standards, oversees an accreditation program, and awards accreditation to compliant Florida Communication Centers in the law enforcement, fire rescue and emergency medical services disciplines. The Commission Florida Telecommunications Accreditation strives to improve the ability of Florida Communication Centers to deliver professional public safety services.

OUR VISION

The vision of the Florida Telecommunication Accreditation Commission (FLA-TAC) is to provide a mechanism for all Florida public safety telecommunications centers, regardless of size, to achieve, maintain and retain accredited status.

Professionalism Through Accreditation

